



Provider Support Service

WWW.WYLP.ORG.UK

Supporting FE across Yorkshire



Contact Details:

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About this service

It has never been more important for training organisations to have external support, scrutiny and challenge provided on their provision to ensure it meets the ever-changing and evolving requirements of DfE, Ofsted and other funding bodies or sector expected standards. The YLP support service can help with this, we offer a complete back office and quality bespoke package of support designed specifically to your requirements in order to meet business needs. Ofsted stated in our 2017 inspection that the role of YLP is vital to the future success of training providers and this is ever more crucial now in times of change including the imminent new Ofsted toolkit.

Whether you're an existing, experienced provider looking for a critical friend and understand the need for having external challenge and support or you are a new provider looking for support with understanding and implementing the many hurdles of the apprenticeship & skills sector, YLP is here to help!

Why use YLP?

We have extensive experience of contract management, quality improvement and business development. This experience has resulted in a 0% error rate at SFA audit, a grade 2, good, at Ofsted since 2014 and a regional skills network that has seen exponential growth, adapted, evolved but remained successful for over 22 years in the FE Sector.

We have been supporting, consulting & guiding FE & skills providers for over 20 years - it is our passion, our ambition and our expertise!



Here to support your journey to Exceptional

This experience, along with approved systems and processes means we are able to offer a complete provider support package that ensures compliance with DfE & MCA contract requirements, review provision against the education inspection framework, enhances leadership & management arrangements, including the importance of governance and oversight and delivers bespoke support required to meet provider needs.

YLP is a not-for-profit organisation, dedicated to and passionate about the Apprenticeship & Skills sector and supporting providers to be the best they can be; therefore all services are reasonably priced. Prices are competitive to ensure it enables organisations to help reduce costs and maintain quality without compromising your offer to employers, learners, and apprentices.

We have further developed our support packages so they can be delivered remotely & face to face. We are flexible to meet the needs of the providers and how they choose to receive support – all options are open for discussion with an adaptable approach to suit whether this be desk based or in person, monthly or call off days of support.



Supporting training providers, colleges, universities and employer providers with the management, quality & compliance arrangements required for successful apprenticeship and skills provision.

Services we offer

Policy Review & Update

Reviewing internal policies to ensure they cover sufficient detail and expectation of working from home, virtual learning and introducing social distancing to provision. Policies include – Safeguarding & Prevent, Working from Home, Staying safe online, Well-being of staff & learners, Health & Safety, risk assessments, British Values, Equality Act, Inclusion at work and Performance Management.

Al for Learning

Review of policies which are in place for staff and learners utilising AI as a tool to support work and learning. Policy review ensuring full awareness of the adoption of AI and the restrictions which may need to be factored in.

Creating Observation Strategies

Working with providers to develop a robust strategy for ensuring observations of lesson visits remain a key quality improvement and performance management tool including consideration for delivering virtually.

OTLA & Lesson Visits

We support providers by reviewing or creating TLA strategies to ensure high-quality teaching, learning, and assessment across organisations. This includes guidance for tutors on planning, delivery, and monitoring, alongside developing and supporting moderation and standardisation meetings. We offer internal moderation training, remote moderation services, and policy updates for those preferring remote work. Our OTLA service covers classroom and workplace provision, with detailed reports highlighting strengths and areas for improvement. Support also includes observer training, group sessions, and action planning. With Ofsted's increased lesson involvement, enhanced OTLA is essential, ensuring staff feel confident, supported, and equipped throughout the learning journey.

Developing Well-being & Inclusion

Ensuring well being of staff & learners is monitored & captured and Inclusion practices support all learners, communities and vulnerabilities – understanding how these have changed over the past 5 years and the variety of support which needs to be part of providers offers.

Enhancing your quality cycle

We support developing a robust quality cycle covering all operations, from face-to-face to remote delivery, with scheduled improvement interventions. Onsite visits review provision against the education inspection framework, with days based on provision size and WYLP staff involved. Each visit includes feedback, a report, and a six-month follow-up, alongside themed visits focused on specific criteria or development needs identified within SAR and QIP.

Sustainable Development - organisation & curriculum response

We are the leading skills network in adopting the UNESCO Education for Sustainable Development (ESD) strategy and implementing it into our curriculum, leadership, and Governance arrangements with providers. We have a dedicated Green & Sustainable Development Ambition aimed at FE & skills providers – the first of its kind by a regional network, supported by a dedicated health check that acts as a self-assessment and implementation plan to aid providers on their internal response to sustainable development covering areas including – teaching & Learning, operations, partnership & people.

Governance & Oversight

Ensuring robust arrangements for providing clear oversight, challenge and monitoring the quality of teaching learning and assessment as well as safeguarding, wellbeing and the full holistic curriculum approach.

Prevent awareness and Implementation

On site visit to complete a prevent health check against the duty requirements, with supporting report completed following the visit – this can be part of WRAP training or completed separately. Updated Prevent support in light of the changes to risk level, local threats & changes to Ofsted.

Virtual Learning Resources

Reviewing and developing improved online resources that support virtual learning – particularly resources and delivery arrangements for English & maths.

Data & Compliance

The annual on-site visit includes auditing against funding rules and compliance checks, working with the team to review anomalies, breaks in learning, and common themes, followed by an action plan. Support is provided in understanding and implementing DfE contractual requirements and systems (DAS, FE Choices, FIS, Hub, RoATP), alongside FRM and PDSAT monitoring. The visit also assists with developing and maintaining a reporting structure that captures all required information for Ofsted, finance, performance management, QAR, and ongoing compliance, ensuring effective monitoring and rectification of FRM and PDSAT outcomes.



Learner Journey review and audits

On site support with enhancing and improving the learner's journey, including a thorough review of the curriculum intent, implementation and impact stages within Quality of Education. We will look to address each stage with a follow up action plan to support providers to improve.

On-site Development Days

Any development support required by provider – including moderation, staff training, team meetings, Governance meetings, workshops, themed support sessions, Ofsted & audit readiness. Whatever your needs are we can look at supporting you and your team.

Developing your curriculum response

Working with provider staff to review & enhance the curriculum intent, implementation and impact – including linking with the learner's journey and the key performance measures to ensure impact, progress and knowledge development can be evidenced. Asking critical questions and review curriculum delivery to develop robust processes & ensure provider of choice for employers & learners – diversifying provision to meet changing demands from employers including skills in relation to AI and how this can be utilised as a workplace tool. PSHE, Work Exp or sustainable development we can guide you through your curriculum response

English & maths development

On site support for the development & enhancement of English & maths delivery, including development of resources, staff upskilling, helping with embedding into curriculum and full wrap around support for the development of English and maths including organisation strategy. this will take a look from starting point through to completion and progression. Policy review to ensure full holistic support which meets with the new inspection framework requirements.

Addressing Misogyny in Education

As the growing concerns with women and girls safety it is imperative our learning environments and curriculum are inclusive and equitable. We will work with internal to address this critical agenda and ensure processes, procedures and curriculum responds. Including INCEL and inappropriate use of language as well as ensuring female staff, learners and apprentices feel and are safe

Implementing deep dives, work scrutiny checks and competency- based interviews

Supporting the organisation across all levels to understand and implement Ofsted's approach to deep dives, work scrutiny checks and competency-based interviews. This will provide the organisation will a deep range of impact evidence and range of intervention to showcase quality of education. This will also the organisation to enhance their quality improvement initiatives and ensure they are impact centric and focused on progress over time as an approach for evidencing good quality education.

ESI triangulation

Supporting practitioners, leaders & managers to better understand the process of evidence gathering via triangulation to ensure robust & impactful evidence is held by organisations. Also, training and developing skills around ESI to help speak, write & think like an inspector.

SAR & QIP Development

Support with writing self-assessment report and quality improvement planning. Review of the existing process and staff involvement to ensure this is a whole organisation approach and a key driver for quality improvement for the whole organisation including the targets which are being set.

Social Mobility Support

Working with providers to review their locality and curriculum to enhance social mobility and targeted support and engagement in SM cold spots to meet the needs of the local business and industry needs.

Pride in FE

Supporting the development of internal resources, policies & curriculum plans that are fully inclusive & accessible for the LGBTQ community. Including being a member of the Pride in FE charter and LGBTQ collective as part of the support provided.

CPD Opportunities & Webinars -

- Prevent WRAP Training
- Meaningful learning journeys
- Compliance and audit inc PDSAT
- Sequencing for success
- Elevating your English and maths provision
- LGBTQ awareness for education establishments Ensuring Inclusive learning environments
- Safeguarding, EDI & Online risks support for learners & tutors OTLA & Observer Training including moderation
- Nominee Training
- Inspection refresher for leaders & managers inc Governance and boards
- Lesson planning, IA & Starting point assessments monitoring learners and oversight
- Embedding green skills & sustainability into the curriculum
- INCEL awareness

Provider Health Checks

YLP have produced a number of health checks to support providers quality improvement arrangements, these include:

01.	Prevent Health Check	

- 02. Education for Sustainable Development Health Check
- 03. inspection Health Check
- 04. English & Maths Health Check
- 05. Monitoring Visit Health Check New Providers
- 06. Apprenticeship Compliance Health Check

Mesma *Exclusive* Content

As part of the SDN–Mesma partnership, YLP members benefit from Mesma's industry-leading quality assurance and improvement platform, designed to streamline Ofsted-aligned self-assessment and embed continuous improvement across your provision.

Key Features & Member-Only Tools

1. Ofsted-Aligned Self-Assessment

Mesma's software supports a comprehensive, structured approach to self-assessment that mirrors Ofsted expectations. It empowers providers to accurately diagnose strengths and areas for development, guiding focused action and evidence-based improvement.

2. Exclusive 'Pride in FE' Review Templates

To support LGBTQ+ inclusion under the Pride in Further Education initiative, YLP members gain access to tailor-made review templates. These allow you to explicitly assess your centre's culture, policies, and practices through an LGBTQ+ lens, fostering greater equity and visibility in quality assurance processes.

3. Improvement Plan Manager

This integrated module allows you to create, manage, and monitor improvement plans derived from self-assessment findings. It offers clarity and accountability by tracking actions, responsibilities, deadlines, and outcomes - ensuring progress remains transparent and measurable.

4. Quality Dashboard

A live, at-a-glance overview of compliance and quality indicators: KPI tracking, progress monitoring, and trend visualisation are all housed in a central dashboard. This gives leadership and quality teams real-time insight into performance, enabling timely intervention and data-driven decision-making.

How YLP Providers Can Leverage the Software

- Audit LGBTQ+ Inclusion: Use the Pride in FE review templates to conduct a focused audit - consider staff development, curriculum culture, learner support, and inclusive policies.
- Plan and Track Improvement: Following your self-assessment, assign actions and monitor progress through the Improvement Plan Manager, ensuring accountability across your team.
- **Monitor Progress via Dashboard:** Use the Quality Dashboard to review, refine, and share progress with stakeholders.
- **Embed and Sustain Improvement:** Repeat the cycle termly or annually to review impact over time, revising actions and recalibrating strategy where needed.

Provider Reviews



Support from Yorkshire Learning Providers has been instrumental in our business growth, quality and success. They are our safety net, always on hand to support and answer questions, offering unbiased information, guidance and advice. Keeping us up to date with legislation, changes and challenges within the sector. As a bonus, the networking opportunities are fabulous.

YLP is a fantastic networking organisation that our college has proudly been a member of for many years. They bring together all the different education sectors, offering the best up-to-date information and guidance to support the industry. Whenever we need support with Ofsted, staff development, or sector updates, YLP is our one-stop shop. Their events and conferences are always informative, engaging, and relevant to the sector. A great team of people to work with.



They are a great source of information and advice and as a successful company themselves they understand the operating environment that we work in. The more you use them, the greater the reward.

Textile Centre of Excellence

leeds City College

Community Forums

YLP host a variety of themed forums both online and in-person. The forums are open to members free of charge. Visit: www.wylp.org.uk/cpd-forums

Al & Digital Forum		
Business Development Forum		
Careers Guidance Forum		
Construction Skills Forum		
Data & Compliance Forum		
Early Years Forum		
Green & Sustainable Development Forum		
Health & Social Care Forum		
NEET & 16-19 Forum		
Prison Support Forum		
Quality Improvement Forum		
Safeguarding & Prevent Forum		
Women in FE Forum		





Strive to **Exceptional**

If you're interested in receiving our support, please get in touch

> Get in touch: WWW.WYLP.ORG.UK

If you're still in the exploration phase or have more questions, no worries at all.

Please send any questions you have to: ---



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