

THE PROVIDER INSIDER

INSIGHTS INTO FURTHER EDUCATION

AN INTERVIEW WITH YORK COUNCIL APPRENTICE

My name is Kyle Bacon, I am a Marketing & Communications Apprentice in the skills team at City of York Council. I promote apprenticeships in York while helping young people find opportunities. I also support apprentices who work within my organisation to create a strong network where everyone can feel included and share their experiences.

I am studying business administration at York College and I am currently undergoing my end point assessment.

SO HOW IS IT GOING?

It's going really well as I have just taken my EPA interview meaning that I just need to take a final examination to complete my apprenticeship. I am enjoying my work as I get to work on a variety of jobs even from home.

WHAT IS YOUR CURRENT SITUATION? – HAVE YOU BEEN FURLOUGHED, STILL WORKING OR WORKING FROM HOME?

I am currently working as normal from home while also doing my end point assessment remotely.

WHAT LEARNING ARE YOU DOING AS PART OF YOUR APPRENTICESHIP DURING THIS TIME?

I have been preparing for the final stages of my EPA. Doing things such as preparing resources, practising my presentation skills and revising content which was previously taught at York College.

HOW IS YOUR APPRENTICESHIP BEING DELIVERED REMOTELY – ARE YOU DOING ACTIVITIES, TUTORIALS, ASSIGNMENTS OR SOMETHING DIFFERENT?

I have been taking the EPA virtually while talking with my assessors and college tutor through Microsoft Teams to discuss any areas I need to focus on.

DO YOU ENJOY LEARNING THIS REMOTE WAY? - WERE YOU SET UP ADEQUATELY FOR WORK OR DID YOU COMPANY HAVE TO SUPPLY EQUIPMENT?

I have my own computer and luckily can work on 2 screens, similar to at my workplace so my ability to work hasn't been affected. The only issues I come across is the occasional internet issues since all my family are also working from home.

In some ways it's really beneficial, I save huge amounts of time by not having to travel to and from the workplace every day, meaning I can re-invest this time into doing more work while having more time with my family.

I do however quite miss attending the class at York College as I don't get to interact with other apprentices face to face and hear from their experiences.

WHEN THINGS GO BACK TO NORMAL WOULD YOU STILL LIKE TO SEE A BLENDED APPROACH TO YOUR APPRENTICESHIP (PART REMOTE/PART FACE TO FACE)?

I will most likely have finished my apprenticeship by the time things go to normal but I definitely support the idea of remote working and learning, although I believe face to face interaction with other apprentices to be invaluable.

ANY IMPROVEMENT TO YOUR PROGRAMME FOR WHEN YOU ARE WORKING FROM HOME

I definitely feel like I have gotten used to working remotely and feel as though I can be more effective working from home in the future.

DURING THIS TIME HAVE YOU MAINTAINED SAME TUTOR/ASSESSOR, OR HAVE YOU BEEN ALLOCATED A NEW TUTOR/ASSESSOR?

I have the same tutor and assessor and communicate with them on Microsoft Teams frequently. I also have maintained communication with some apprentices from my class via Teams.

IS THERE ANYTHING ELSE YOU WOULD LIKE TO DISCUSS ABOUT YOUR APPRENTICESHIP – NEXT STEPS, CAREER PROGRESSION?

As I am approaching the end of my apprenticeship I am starting to look for the next step in my career. I have started updating my CV with the many amazing experiences I have had at City of York Council and will look out for my next adventure.



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